



Who to Contact when you have Questions or Concerns about issues in the Classroom, School or the TDSB.

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Step One

Classroom Teacher

If you have any questions or concerns, the first person to go to is your classroom teacher. The classroom teacher can help with:

- Any questions about the classroom
- Classroom rules and consequences
- Homework and assignments

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Step Two

School Principal

If you would like more information or you have questions that are beyond the classroom, the school principal can help.

- Concerns about an individual school
- Student registration
- Student schedules
- Student suspensions
- Report card concerns
- Classroom concerns
- Code of Conduct
- Safety and security
- Budget and fundraising
- School Council

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Step Three

School Superintendents

Superintendents are responsible for a Family of Schools. They support school staff and can be contacted if you have questions that have not been answered or for help with:

- Alternate attendance request
- Suspension appeals

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Step Four

Trustees

Trustees are your elected community officials. They are available to help you with the following areas of the TDSB:

- Items on Board Agenda
- Board policies under review
- Board budget
- Concerns about your community
- Ideas and suggestions for the Board
- Collective bargaining questions
- Intergovernmental affairs

Trustee Jennifer Arp



Your School Trustee
Jennifer Arp
Eglinton-Lawrence - Ward 8 Schools
416-395-8787
Jennifer.Arp@tdsb.on.ca



Your School Superintendent
Vicky Branco
Learning Centre 1
416-394-2044
Vicky.Branco@tdsb.on.ca

Board Office

You can contact the Board Office directly for any questions or concerns related to:

- Continuing Education
- Night and summer school
- Adult education
- ESL
- Board documents

Phone: 416-397-3000
Email: GeneralInquiries@TDSB.on.ca